

# THE Monizze<sup>👑</sup> eco voucher

## USER GUIDE





Good news: you have just received - or will soon receive - eco vouchers from your employer.

This guide is meant to facilitate the use of your new extra-legal benefit, the eco voucher.

**Enjoy reading!**





The eco voucher 1



## What is an eco voucher?





Eco vouchers are an extra-legal benefit that increases your purchasing power as well as encourages you to behave in more environmentally-friendly ways. As such, eco vouchers can only be used to purchase eco-friendly products and services.

## What can you buy with eco vouchers?

You can't imagine all that you can buy with your eco vouchers! There are a multitude of possibilities available so that you can fully enjoy the extra purchasing power granted to you by your employer. Monizze has compiled them for you into a handy list. Don't forget to check our acceptance network beforehand to see which stores accept the Monizze eco vouchers (see page 10).

### **Electrical appliances**

All electrical appliances that have obtained a certain grade on the 2021 European energy label:

-  Household washing machines and dryers (or 2-in-1 appliances): A
-  Dishwashers: ABC
-  Refrigeration appliances for domestic use (fridges, freezers, 2-in-1 appliances): ABCD
-  Screens and televisions: ABCD

Appliances that bear the old European energy label can also be bought with eco vouchers, but only if they are graded as A+, A++ or A+++.

Stock: Until the 30th of November 2021, available stock can be bought with eco vouchers if the appliance is classified as A+, A++ or A+++ on the old European energy label.

### **DIY**

All products that bear the EU ecolabel, such as energy-saving lightbulbs, rechargeable batteries, paint,...

### **Organic products**

Products that bear the European organic or ecolabel, or the MSC, COSMEBIO, GOTS, ecogarantie or biogarantie labels, as well as products bought in a biogarantie certified store. These include food products, cosmetics, cleaning products,...

Eco vouchers can also be used at restaurants that serve products bearing the European organic label, biogarantie label or were bought in a biogarantie-certified store.

### **Gardening**

Trees, plants, bulbs, seeds,...

Products meant for garden care such as soil, compost, or compost activators (with the exception of peat).  
Phytopharmaceutical products (pesticides) such as fertilizer or weed-killer need to bear a recognized organic label.

Electric and non-powered gardening tools (including their eventual batteries) such as shears, planting machines, wheelbarrows, garden hoses, electrical lawnmowers, grass or hedge trimmers,...

Products bearing the FSC or PEFC labels such as garden furniture,...

Subscriptions or memberships to a collective vegetable garden.

### **Mobility**

Bicycles, speed pedelecs, (electric) scooters, monowheels, hoverboards, as well as accessories such as helmets, bike carriers and pumps,...

Public transportation tickets (with the exception of passes meant for home to office journeys), coaches, as well as other forms of shared transportation without chauffeur.

Lessons specifically dedicated to eco-driving, as well as accessories and subscriptions for the use of charging stations for electric vehicles.





### Construction

Products specifically meant to save on energy, such as high-efficiency boilers, insulation materials, home automation systems,...

Products and services meant to save on water, such as rainwater cisterns, economical showerheads, water-saving faucets,...

Products that run exclusively on renewable energy or that produce renewable energy, such as heat pumps, solar collectors, solar water heaters, photovoltaic panels,...

### Interior design

Products bearing the FSC or PEFC labels such as furniture, parquet or laminate flooring,...

Products bearing the EU ecolabel such as televisions, curtains, household linen,...

### Second-hand

All types of second-hand products such as furniture, dishware, household linen, books, toys, strollers, clothes, shoes, jewelry, bags,...

Electrical appliances bearing a sufficient grade on the European energy label as defined in the "electrical appliances" section.

Small electrical devices such as kettles, toasters, computers, tablets, audio and video recording devices,...

The renting of objects, under the same conditions as the buying of second-hand products.

### Repair

Most repair services can be paid for with eco vouchers, including those for furniture, mirrors, vases, household appliances, electronic devices, computers, clothes, shoes, glasses, jewelry, bags,... The only exception is devices with a non-electric motor.

### Reusable products

Products made out of recycled materials or meant to be reused, such as furniture made out of 100% recycled wood fibers, lunch boxes, reusable water bottles, soda machines, cloth diapers,...

### Tourism

Tourism infrastructures within Belgium that bear the Green Key label, such as hotels, guest houses, bed and breakfasts, nature parks, event venues, festivals,...

### Stationery

Products bearing the FSC, PEFC or EU ecolabel, such as pencils, 100% recycled and unbleached or chlorine-free paper, toys,...

### Fuel

Products bearing the FSC or PEFC labels such as firewood, wood bark, pellets,...

### Labels

All products bearing one of the following labels can be purchased with eco-vouchers:





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# Starting up with **Monizze**

**Do you already receive other Monizze extra-legal benefits (meal, gift, sport & culture or consumption vouchers)?**

**YES**



An eco voucher account will be added to your existing profile, meaning you can continue to use the same Monizze card.

## **How does it work once you're in the store?**

The payment terminal of a store affiliated to the Monizze network is programmed to accept your eco vouchers. If the store accepts several types of Monizze vouchers, simply specify which voucher you would like to pay with once you're at the register.

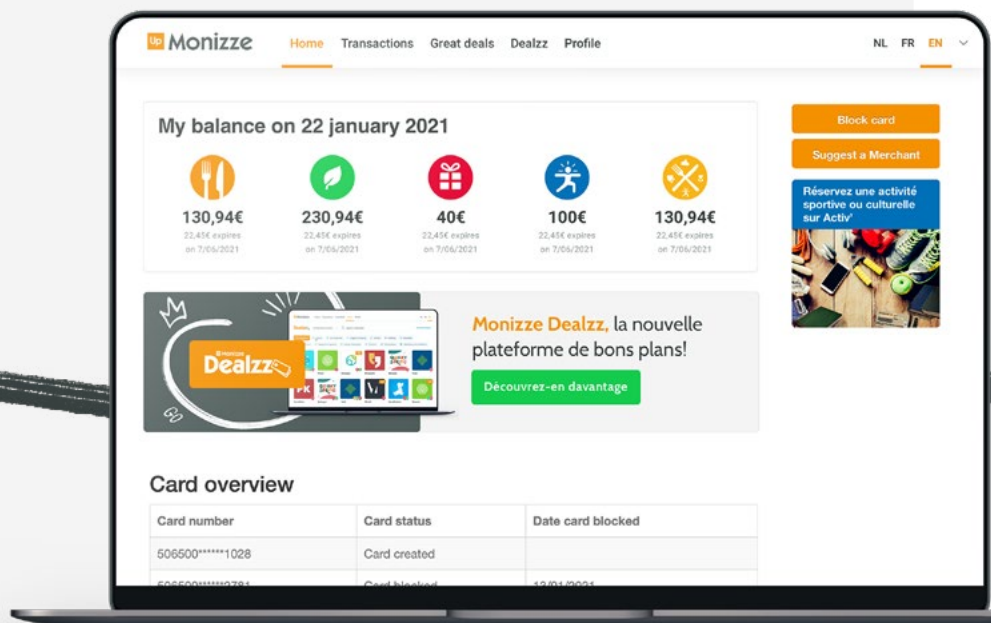
**NO**

You will soon receive your Monizze card in the mail. Follow the instructions enclosed beside it to activate your card. It's both simple and quick!



### 3.

# Log into myMonizze



myMonizze  
mymonizze.be

Monizze puts at your disposal an online personal area called "myMonizze." It allows you to:



CHECK YOUR  
BALANCE



VIEW YOUR  
TRANSACTION  
HISTORY



FIND OUT HOW LONG  
YOUR VOUCHERS ARE  
STILL VALID



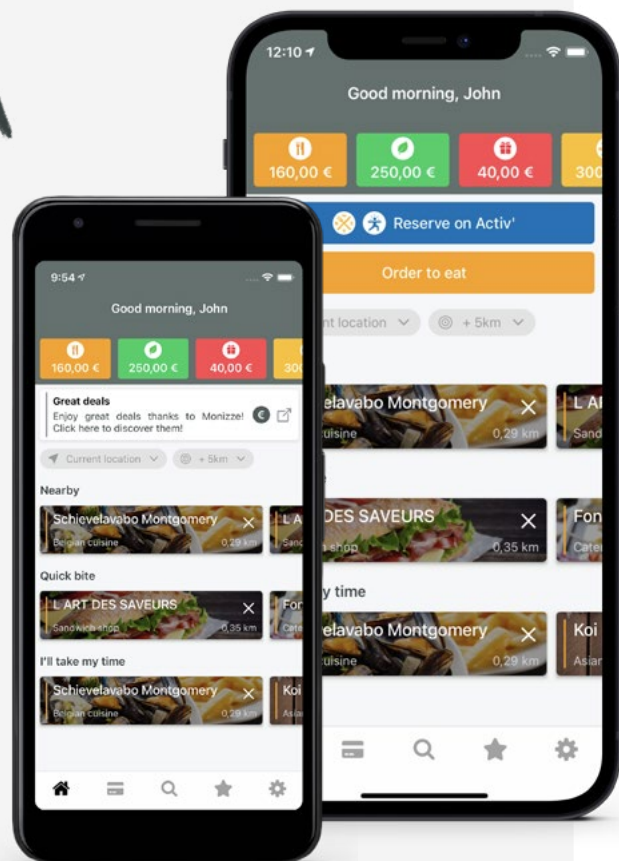
ACCESS MONIZZE DEALZZ,  
OUR DEALS-FINDING  
PLATFORM



BLOCK  
YOUR CARD



# 4. Download the Monizze app



All of Monizze, available 24/7 in your pocket. It's possible thanks to our mobile app. The Monizze app allows you to:



CHECK YOUR  
BALANCE



VIEW YOUR  
TRANSACTION  
HISTORY



FIND OUT HOW LONG  
YOUR VOUCHERS ARE  
STILL VALID



BLOCK  
YOUR CARD



GET NOTIFIED EACH TIME  
NEW ECO VOUCHERS  
ARE UPLOADED TO YOUR  
ACCOUNT



ACCESS MONIZZE DEALZZ,  
OUR DEALS-FINDING  
PLATFORM



FIND A MERCHANT  
NEAR YOU WHO  
ACCEPTS THE  
MONIZZE CARD



## 5. Find a merchant who accepts your **eco vouchers**

Two possibilities are available for you  
to spend your eco vouchers:

### A. In store, with your Monizze card

More than 30,000 stores in Belgium accept the Monizze card. Visit the Monizze website or the mobile app to find a shop near you that accepts your eco vouchers.

When you use our search engine, specify that you want to use the "Eco" product, then input your zip code. You can also filter your search by product category.

**Buy in person**

<https://www.monizze.be/en/buy-in-person/?product=eco>

### B. Online, with your myMonizze account

Tired of looking for a parking space, of waiting at changing rooms or queuing before the register? You can now buy online from the comfort of your own couch and still pay with your Monizze vouchers.

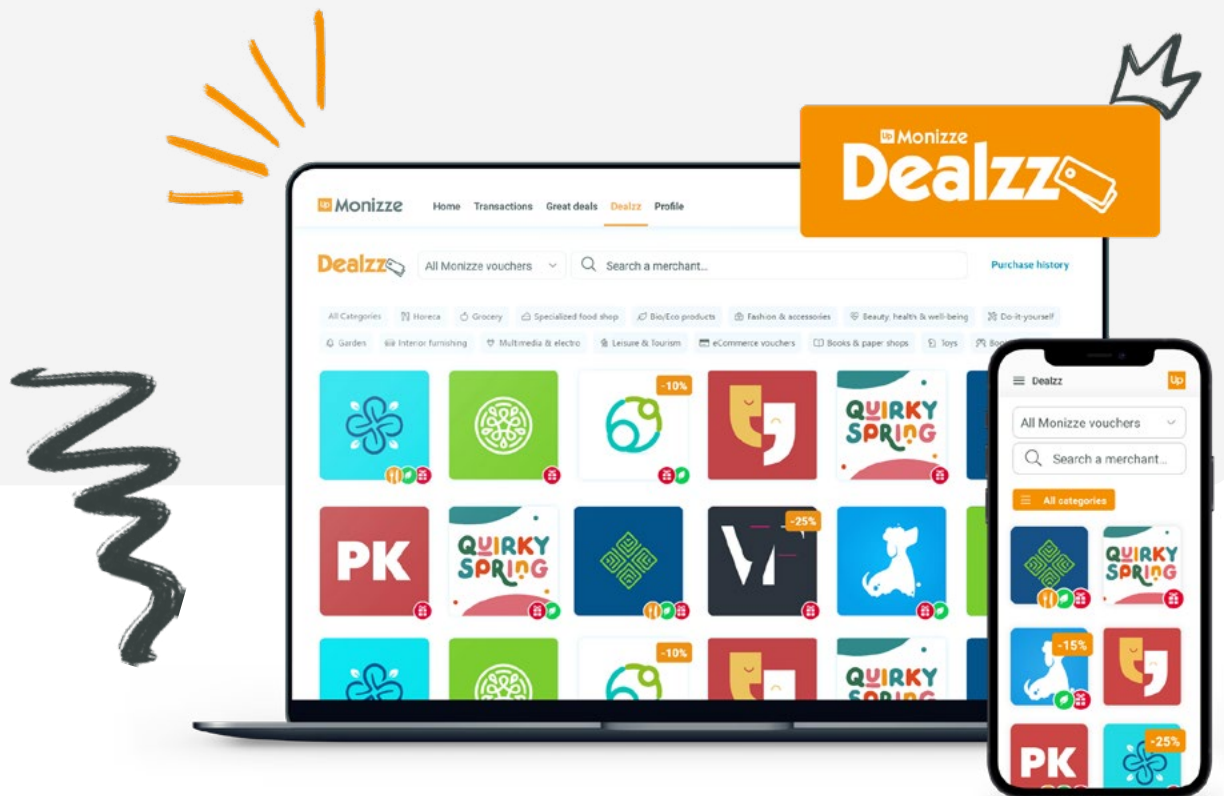
Discover all the online stores that accept Monizze:

**Buy online**

<https://www.monizze.be/en/buy-on-activ-or-online/>

# 6.

## Monizze Dealzz



**Monizze Dealzz** is an online platform where hundreds of partner merchants offer deals and other advantages year-round.

Discover it now:

**Monizze Dealzz**

[dealzz.monizze.be](https://dealzz.monizze.be)







## 7. Need help?

You can always contact the Monizze team:

 [support@monizze.be](mailto:support@monizze.be) 

 078/05.33.77  
Monday to Saturday, from 8:30AM to 6:00PM

 **Monizze**